## 21 July 2017

### TOWN CENTRE HERITAGE TASK GROUP – 27 JULY 2017

A meeting of the Town Centre Heritage Task Group will be held at 5.30pm on Thursday 27 July 2017 in Committee Room 1 at the Town Hall, Rugby.

Councillor Miss Lawrence Chair

### AGENDA

### PART 1 – PUBLIC BUSINESS

- 1. Minutes to approve the minutes of the meeting held on 22 June 2017.
- 2. Apologies to receive apologies for absence from the meeting.
- 3. Declarations of Interest

To receive declarations of:

- (a) non-pecuniary interests as defined by the Council's Code of Conduct for Councillors;
- (b) pecuniary interests as defined by the Council's Code of Conduct for Councillors; and
- (c) notice under Section 106 Local Government Finance Act 1992 non-payment of Community Charge or Council Tax.

Note: Members are reminded that they should declare the existence and nature of their interests at the commencement of the meeting (or as soon as the interest becomes apparent). If that interest is a pecuniary interest the Member must withdraw from the room unless one of the exceptions applies.

Membership of Warwickshire County Council or any Parish Council is classed as a non-pecuniary interest under the Code of Conduct. A Member does not need to declare this interest unless the Member chooses to speak on a matter relating to their membership. If the Member does not wish to speak on the matter, the Member may still vote on the matter without making a declaration.

- 4. Current town centre history and heritage to receive a presentation from the Arts Heritage and Visitor Services Manager.
- 5. Town centre events programme and the focus on heritage to receive a presentation from Chris Stanley, Unlimited Communications.
- 6. To receive a report from the Communications, Consultation and Information Manager on the approach to engaging the public and responses to the online questionnaire.
- 7. Feedback from members on their experiences of the Blue Plaque scheme walk, the walking tours carried out by the Rugby Town Guides and attending Rugby Festival of Culture events.
- 8. Dates of future meetings please bring your diaries to the meeting.

#### **PART 2 – EXEMPT INFORMATION**

There is no business involving exempt information.

#### Membership of the Task Group:

Councillors Miss Lawrence (Chair), Mrs Avis, Mrs Bragg, Gillias, Sandison, Mrs Simpson-Vince, Srivastava and Ms Watson-Merret

If you have any general queries with regard to this agenda please contact Linn Ashmore, Democratic Services Officer (01788 533522 or e-mail linn.ashmore@rugby.gov.uk). Any specific queries concerning reports should be directed to the listed contact officer.

If you wish to attend the meeting and have any special requirements for access please contact the Democratic Services Officer named above.

## TOWN CENTRE HERITAGE TASK GROUP

## **ONE-PAGE STRATEGY**

## What is the broad topic area?

Town Centre Heritage. The broad aims of the review are to encourage local residents and visitors of all ages to explore, to enjoy, and to take pride in Rugby town's heritage.

## What is the specific topic area?

Representing Rugby's heritage through initiatives to increase town centre footfall. A number of options are available, based on initial research of initiatives in other places, each with different advantages and disadvantages – broadly these include:

- 1. Reviewing the extent to which the current town centre events programme focuses on heritage and making initial recommendations on how this can be improved.
- 2. Enhancing access to information and marketing activities for existing initiatives i.e. the Blue Plaque trail, Pathway of Fame and Town Guides.
- 3. Green Plaque Scheme progress with the original proposal of a new trail focusing on heritage sites and places of interest in the town.
- 4. 'Augmented reality' mobile apps this would allow people to view town centre environments through the lens of their camera phones, with additional interesting and engaging content. Examples include interaction with 3D characters, video or visitor interpretation and QR codes.

## What should be considered?

The following areas are relevant to the discussion:

- Use of digital and modern technology to provide unique visitor experiences.
- The wider marketing plan for the town centre and opportunities to collect information on our customers, particularly through the free public Wi-Fi network.
- Target audiences the extent to which initiatives are designed for different local, regional, national or international visitors.
- Promotion of the town's wider heritage links alongside Rugby's unique selling point as the birthplace of the game.
- Ways to increase footfall not only the town centre, but specifically between individual cultural assets.
- Funding opportunities.

## Who shall we consult?

The Council's Town Centre and Tourism Team Leader, responsible for overseeing the Town Centre Action Plan 2016 – 2020, will support the Task Group to develop their recommendations.

- Arts, Heritage and Visitor Service
- Representatives of places with current good practice examples
- Local History Groups
- Rugby First Limited
- Rugby School
- Rugby Art Gallery and Museum

# How long should it take?

Report to committee in either November or January.

# What will be the outcome?

Recommendations on the development of heritage-based initiatives to increase town centre footfall.