

RUGBY BOROUGH COUNCIL

QUESTION PURSUANT TO STANDING ORDER 10

COUNCIL – 23 NOVEMBER 2022

QUESTION M

Councillor Roodhouse to ask the Operations and Traded Services Portfolio Holder, Councillor Miss Lawrence:

“Could the Portfolio Holder state what the average number of days to repair a void property is, how many void properties the Council has at this point in time and how does this figure compare over a 6-month period?”

Councillor Miss Lawrence, Operations and Traded Services Portfolio Holder, to reply as follows:

“The Property Repairs Service and Housing Team have recently classified the voids into minor, standard and major voids, with turnaround times agreed for each. These are, up to 7 days for a minor, up to 4 weeks for a standard and up to 8 weeks for major voids.

Before the classifications were agreed, the average turnaround time was 13.5 days across all types.

There are currently 33 void properties at the moment, on average it is the same as the last 6 months, although the trend is increasing, and the team have advised that they are starting to see more coming in.”