


## DECISION UNDER DELEGATED POWERS

|                                      |   |
|--------------------------------------|---|
| Subject                              | Dynamic Scheduling System (DRS)   |
| Officer Requesting Decision          | Property Repairs Manager  |
| Officer Making the Decision          | Chief Officer – Operations and Traded Services  |
| Authority for Decision               | Part 2B of the Council Constitution and specifically Article 2.5(b) which states the following: 2.3 Each Chief Officer is authorised to do the following: (b) Take any action to maintain the operation and effectiveness of services within his or her remit.  |
| Recommendation                       | To authorise installation of a DRS system.  |
| Alternatives considered and rejected | <p>Technology Forge who currently provide our repairs system were approached to provide a DRS system. They have nothing in their catalogue and would need to build a whole system which would require several months of committed support from the PRS team with no guarantee that they could ultimately provide the service.</p> <p>Two market leading providers were contacted, demos provided, and background research conducted.</p> <p>Advance and Total Mobile were the two providers, and a decision was made to proceed with Total Mobile as they were able to offer the most suitable product with a quicker installation timeframe.</p> |
| Decision                             | Approve   |
| Reason                               | <p>To capture job details more accurately, enable improved scheduling, reduce travel and downtime for operatives which will lead to increased productivity.</p> <p>Enhanced system options allow more robust communications and updates with tenants leading to an improvement in customer service.</p>   |

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|------------------------------|--|
| Date                         | 03/10/2023   |
| Background Papers            | Agenda Management Sheet - PRS Procurement of Automated Repairs Scheduling System |
| Decision record kept until   | 03/10/2029   |
| Background papers kept until | 03/10/2028   |

Signed...  .....

Dated.....03/10/23.....